

Member: RIC W.
DALLAS, OR
Category: Window Cleaning
Services Performed: Yes
Hire Again: Yes
Approximate Cost: \$165.00
Description Of Work:

Overall	A
Price	B
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Cleaned all windows of our two story house inside and out.

Member Comments:

ABC was fast, thorough, courteous and over all professional. They do a good job and we will use them annually.

Member: Marti M.
JEFFERSON, OR 97352
Category: Window Cleaning
Services Performed: Yes
Work Completed Date: October 03, 2011
Hire Again: Yes
Approximate Cost: \$50.00

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work: Cleaned all 20 of our residential windows on the outside.

Member Comments:

Several months ago I bought a Groupon: \$50 for \$100 worth of exterior window cleaning.

Then we decided to replace our windows. I needed to use the Groupon before it expired, so got the new windows cleaned only a little over two months after installation. They weren't terribly dirty, although we live in the country where there is a lot of farm dust in the air, and it had rained.....so they weren't clean, either. I didn't expect them to be able to clean them all in the time they had, but they were amazingly efficient and got them all done.

They talked to me about how they're careful not to scratch coated windows and don't use ammonia-containing cleaners that destroy the seals. They didn't trample landscaping or leave a mess. They got here when they said they would and brought everything they needed. The workers were professional, courteous, clean, skilled, and willing to answer my questions. When I called to make the appointment, the woman I talked with was very informative and easy to talk with.

Member: John M.
Silverton, OR 97381
Category: Window Cleaning
Services Performed: Yes
Work Completed Date: April 26, 2012
Hire Again: Yes
Approximate Cost: \$125.00

Overall	B
Price	B
Quality	B
Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work:

New construction window cleaning (inside only)

Member Comments:

For the most part the company did a good job.... HOWEVER new construction requires a little extra effort than the normal cleaning. I had to redo many of the windows because they needed scraping to remove paint splatter etc. and then re-cleaned

Overall	A
Price	A
Quality	A

Member: Marilee K.
SALEM, OR 97302
Category: Gutter Cleaning
Services Performed: Yes
Work Completed Date: June 06, 2012
Hire Again: Yes

Responsiveness	A
Punctuality	A
Professionalism	A

Description Of Work:

I have a radio station and I got a coupon for gutter cleaning.

Member Comments:

They were great. They were very efficient and were on time. They dismantled the gutters to clean them. There were very professional the entire time and cleaned up well. I am considering them for more work!

Member: Claudia H.

SALEM, OR 97302
Category: Window Cleaning
Services Performed: Yes
Work Completed Date: August 03, 2012
Hire Again: Yes

Overall	A
Price	A
Quality	A
Responsiveness	A
Punctuality	A
Professionalism	A

Approximate Cost: \$168.00

Description Of Work: We had all of the windows on our two story house cleaned on the outside.

Member Comments: The crew arrived on time and was completed in an hour. Highly professional and fast. Some of the windows needed to be accessed from inside, and the crew wore "booties."

Next time, I'll have them do the interior of the windows as well. That was our only mistake!

This will go on our annual maintenance schedule, and we will hire ABC without reservations.